

Resolving

CONFLICT

Step One in Getting Extraordinary Company Results



Communication On-line Assessment

- ✓ Two Assessments detail each employee's communication style
- ✓ Team graph of their communication styles
- ✓ Individual reports for each member
- ✓ Add new hires to embrace company communication



Onsite Training Reinforcement

- ✓ Consultant or Coach led, incorporates real company scenarios
- ✓ Allows training to be customized
- ✓ Managers and staff can get a different training focus
- ✓ Helps build teamwork needed for growth



Monthly Energizers Reinforcement

- ✓ Continued focus on communication for a year
- ✓ Reinforcement helps ensure change
- ✓ Staff continues to understand the importance to the company of great communication

Help Your Employees Resolve Conflicts and
Create a Solution-Based Company