

Having Courageous Conversations

Step One in Getting Extraordinary Company Results



1. Communication On-line Training

- ✓ Two Assessment detail each employee's communication style
- ✓ Team graph of their communication styles
- ✓ Individual reports for each member
- ✓ Ensures managers embrace company communication style



2. Onsite Training Reinforcement

- ✓ Trainer led, on-site incorporates real company scenarios
- ✓ Allows feedback to real-life scenarios
- ✓ Managers can get a company customized training focus
- ✓ Helps build leadership skills



3. Monthly Energizers Reinforcement

- ✓ Continued focus on communication for a year
- ✓ Reinforcement helps ensure change
- ✓ Leaders continue to understand the importance to the company of great communication

Help Your Managers Deal with
Employee Discipline